

BOOKING FORM

1 THE EVENT YOU ARE ENTERING

Have you a PDF Reader? Populate this form on-screen.

Dates of event

Name of event

2 YOUR DETAILS

Name*

Address*

Postcode*

Mobile

Land-line

Age*

Special requirements

*Foods
Medical conditions
Single rooms
Anything else we should know about*

3 EMERGENCY CONTACTS

Next of kin*

Address if different from above

Postcode

Phone*

CYCLE HIGH Ltd.
Dell Cottage
Westwick Row
Hemel Hempstead
Hertfordshire
HP2 4UD

T. +44 (0)20 32871344
F. +44 (0)208 0825866
M. +44 (0)7812 741488
W. www.cycle-high.com
E. info@cycle-high.com

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4 ABOUT YOUR FITNESS

Height

Weight

What speed do you average, 3 hour ride, rolling countryside?

How can we contact you? (land-line preferred)

What public events have you ridden recently?

*Cyclosporives
Audax events
Charity rides
Other distance events*

5 ACKNOWLEDGEMENT OF RISK

You acknowledge that you will be participating in an organized cycle tour with CYCLE HIGH LTD. which will involve strenuous physical activity. You confirm that you are sufficiently fit for, and you are not suffering from any health problems which will be exacerbated by such activity. You have been advised by CYCLE HIGH LTD. to seek advice from a qualified medical practitioner if you have any doubts or concerns about your health or fitness.

You recognize that cycling on public roads, particularly in mountainous areas, is an activity with a danger of personal injury and even death.

You confirm that you are aware of and accept such risk and will be responsible for your own actions and involvement in this activity.

You also acknowledge that you have been advised by CYCLE HIGH LTD. to take out insurance against the costs of medical treatment, evacuation, loss of earnings and/or cost of care in the event that you suffer injury or illness during the tour and while traveling; against loss of or damage to your property (including your bicycle); against liability you might incur to third parties; and against costs you might incur in the event of cancellation or curtailment of the tour or your participation in it. You confirm that you will arrange adequate insurance against such risks.

You agree that, except in respect of death or personal injury caused by the negligence of CYCLE HIGH LTD., neither CYCLE HIGH LTD. nor its employees or agents will have any liability (whether in contract or in tort, including negligence) for any loss, damage, injury or death which you may suffer in connection with the tours nor for any failure by you to take out adequate insurance.

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POSTAL & FAX APPLICATIONS ONLY

I have read and understood this acknowledgement of risk (you must sign here to complete your application)

signature

EMAIL APPLICATIONS

I have read and understood this acknowledgement of risk. (you must 'check' the box below to complete your application)

BOOKING FORM

6 PAY YOUR DEPOSIT

*A deposit of £150 must be paid to secure your booking.
This deposit is non-refundable except in the event of cancellation
by Cycle High.*

✓ *choose your payment method*

I AM PAYING BY CHEQUE

Make your deposit cheque payable to:

CYCLE HIGH LTD.

Mail your cheque and completed booking form to us.

I AM PAYING BY BANK TRANSFER

You must apply the following reference to any payments made into our account.

YOUR POST CODE

YOUR SURNAME

ie: AB13SS SMITH

We need this reference to identify your payment as it comes into our account.

Our account details:

Alliance & Leicester
Account name: Cycle High Ltd.
Sort code: 72-00-04
Account number: 01661989

Email us as soon as you have made the transfer so that we can give you a prompt confirmation of receipt.

I WANT TO PAY BY CREDIT/DEBIT CARD

We have to add a 4% surcharge to cover the costs to us by our card company. Call or email us.

7 SUBMIT YOUR COMPLETED FORM

*By mail
By Fax
By email*

*If you have completed this form on-screen using a PDF reader
you can email it to us by clicking the 'submit' button.*

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You will receive a confirmation of booking and receipt for your deposit payment. The receipt will detail the services that you have chosen, the total cost and the outstanding balance. 10 weeks before departure you will receive a request for final payment of the outstanding balance. You will also receive a 'pre-flight' document with a detailed itinerary. 8 weeks before departure, you must pay the outstanding balance. Leading up to final departure you will receive 'late-breaking-news' updates by email, detailing last minute issues.

TERMS, RISK & PRIVACY

TERMS AND CONDITIONS

Cycle-High for the purposes of these terms and conditions means Cycle High Ltd. Cycle-High requires a deposit of £150.00 (non refundable) to confirm each booking. The balance in full will be required no later than 8 weeks before the trip departure date. Cancellation charges will be: 8-2 weeks 50%; 2-0 weeks 100%
In the event of cancellation by CYCLE-HIGH, CYCLE-HIGH will repay in full all monies paid by you. CYCLE-HIGH hold funds on trust deposit sufficient to provide security for repayment. I have read the trip details set out in the CYCLE-HIGH website and I have been provided with full information about the trip. I agree that the contract between CYCLE-HIGH and me will be governed by English law and that any matter or dispute in connection with this contract will be subject to the exclusive jurisdiction of the English courts. Cycle-High reserves the right to refuse or restrict any application.

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You also acknowledge that you have been advised by CYCLE-HIGH to take out insurance against the costs of medical treatment, evacuation, loss of earnings and/or cost of care in the event that you suffer injury or illness during the tour and while traveling; against loss of or damage to your property (including your bicycle); against liability you might incur to third parties; and against costs you might incur in the event of cancellation or curtailment of the tour or your participation in it. You confirm that you will arrange adequate insurance against such risks.
You agree that, except in respect of death or personal injury caused by the negligence of CYCLE-HIGH, neither CYCLE-HIGH nor its employees or agents will have any liability (whether in contract or in tort, including negligence) for any loss, damage, injury or death which you may suffer in connection with the tours nor for any failure by you to take out adequate insurance.

PRIVACY POLICY

Cycle-High are committed to safeguarding the privacy of our customers; this policy sets out how we will treat your personal information.

1. What information do we collect?

Cycle-High may collect, store and use the following kinds of personal data:
(a) information relating to any transactions carried out between you and Cycle-High on or in relation to our services, including information relating to any purchases you make of our services.
(b) your contact details and those of your next-of-kin.
(c) details of the bicycle and kit that you bring with you on the holiday.
(d) details of your insurer.
(e) any other information that you choose to send to us.

2. Using your personal data

Personal data submitted by you will be used by Cycle-High for the purposes specified in this privacy policy or in relevant parts of the website.

Cycle-High may use your personal information to:

- (a) send you general (non-marketing) communications about the services that you have purchased;
 - (b) send you email notifications which you have specifically requested;
 - (c) deal with enquiries and complaints made by or about you relating to the services you have purchased.
- Cycle-High will not provide your personal information to any third parties for the purpose of direct marketing.

3. Other disclosures

In addition to the disclosures reasonably necessary for the purposes identified elsewhere in this privacy policy, Cycle-High may disclose information about you:

- (a) to the extent that we are required to do so by law;
- (b) in connection with any legal proceedings or prospective legal proceedings;
- (c) in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk);

Except as provided in this privacy policy, Cycle-High will not provide your information to third parties.

4. Security of your personal data

Cycle-High will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information. Cycle-High will store all the personal information you provide securely.

5. Policy amendments

Cycle-High may update this privacy policy from time-to-time by posting a new version on our website. You should check this page occasionally to ensure you are happy with any changes.

6. Your rights

You may instruct Cycle-High (us) to provide you with any personal information that we hold about you. You may instruct us not to process your personal data for marketing purposes by email via our Contact Page at any time. (In practice, Cycle-High) will not use your data for marketing purposes)

7. Contact

If you have any questions about this privacy policy or our treatment of your personal data please Contact Cycle-High

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